

Ebbelwei-Express Order



Ordered by Private person Company (please tick)

Name/Company: _____

Person to contact: _____

Street: _____ Postcode: _____ Town: _____

Tel.: _____ Mobile: _____ Fax: _____

Date of birth: _____ HRB number: _____

Date of the trip: _____

Route to be taken

Standard round trip (please tick)

Stop to get onto the tram: Hauptbahnhof/Südseite (Mannheimer Str.) at _____ (time)

Stop to get off the tram: Hauptbahnhof/Südseite (Mannheimer Str.) at _____ (time)

Special route (please tick):

Stop to get onto the tram: _____ at _____ (time)

Stop to get off the tram: _____ at _____ (time)

Special route: _____

The **minimum hire time is two hours** and is normally calculated from the Hauptbahnhof/Südseite stop. We would be happy to help you to work out your own special route.

Vehicles (please tick your preferred combination)

Carriages/type of tram	Seats	Standing	Price per hour	
			Mon.-Thur.	Mon.-Thur.
<input type="checkbox"/> Tram	22	8	106.00 EUR	117.00 EUR
<input type="checkbox"/> Tram + 1 additional carriage	44	16	176.00 EUR	194.00 EUR
<input type="checkbox"/> Tram + 2 additional carriages	66	24	233.00 EUR	256.00 EUR
<input type="checkbox"/> Other combinations on request				

Order for drinks and savoury snacks (please enter the required quantities)

Quantity	Product	Contents	Price
_____	Crate of apple wine	12 x 0.33 l	7.00 EUR
_____	Crate of apple wine spritzer	12 x 0.33 l	8.00 EUR
_____	Crate of apple wine (non alcoholic)	12 x 0.33 l	8.50 EUR
_____	Crate of apple juice	12 x 0.33 l	8.50 EUR
_____	Crate of apple juice spritzer	12 x 0.33 l	8.50 EUR
_____	Crate of mineral water	20 x 0.25 l	8.50 EUR
_____	Savoury snack	40 g/pk.	0.20 EUR

VAT will be added to all prices.

Comments:

Order

Place: _____ Date: _____ Signature/company stamp

General manager:

Dipl.-Verw. Werner Röhre
Dipl.-Ing. Michael Budig

Chair of supervisory board:

Major Dr. h.c. Petra Roth

Responsible local court:

Frankfurt am Main, Germany
HRB 40832

VAT ID no.

DE 175749170

Bank details:

Landesbank Hessen-Thüringen
Account no.: 16846107
Sort code: 50050000
IBAN DE15 5005 0000 0016846107

Verkehrsgesellschaft
Frankfurt am Main mbH

Kurt-Schumacher-Str. 8
60311 Frankfurt am Main
Germany

Tel.: +49 (0)69 21303
info@ebbelwei-express.com
www.ebbelwei-express.com

Tel. (direct line)

+49 (0)69 2132 2425

Fax (direct line)

+49 (0)69 2132 2727

Information provide by

René Heß
Customer service
r.hess@vgf-ffm.de

Opening hours

Mon. to Fri.:
8 a.m. - 5 p.m.

„Ebbelwei-Express“:

Hire conditions and instructions

The Ebbelwei-Express (Apple Wine Express) is a special service from Frankfurt am Main's municipal transport company, 'Stadtwerke Verkehrsgesellschaft Frankfurt am Main mbH', or VGF for short. The Ebbelwei-Express trams provide a regular service at weekends and during most public holidays. They are also available for hire.

The Ebbelwei-Express may only be used as specified in the terms of the hire contract. Any special use must be expressly agreed.

From Monday to Friday no more than three trams may be rented at the same time. Due to the scheduled service, on Saturdays, Sundays and public holidays there will be times when only one tram is available. For each tram, up to two additional carriages can be hired.

Each hired vehicle can transport up to 30 people. The minimum hire time (including time to get to and from the location) is two hours.

A standard route is offered for hires. The two-hour journey starts and ends at the stop called Hauptbahnhof/Südseite (Mannheimer Straße). This stop is labelled with the Ebbelwei-Express symbol.

The route and duration of the trip with the Ebbelwei-Express can be altered on request as long as it is operationally possible.

VGF will accept no claims for compensation should operational circumstances, staffing or other difficulties mean that the planned route cannot be followed.

To arrange a hire, the time and date must first be agreed on the phone or in writing, and then a written order is required. The VGF must have received this binding order in writing at least two weeks prior to the requested hire date.

All participants in the excursion must get into and out of the vehicles at the start and end stops that were specified in advance. Getting in or out at other tram stops is only permitted if agreed in advance with the driver. It is not permitted to get into or out of the vehicles between stops or when the vehicle is in motion.

We recommend that passengers arrive at the starting tram stop a few minutes before the agreed departure time. As normal scheduled services take priority, only very limited waiting times can be arranged. The hirer is liable for any delays they cause.

No banners or posters, etc., may be attached to the vehicles, neither may the destination board be exchanged. If agreed and approved in advance, the interior of the vehicles may be decorated.

It is not permitted to distribute flyers or handouts from the vehicle.

Instructions from our staff must be followed, especially when concerning the safety of the passengers and impairments to other people or property, as well as for the proper execution of the journey. For any contraventions, our staff are obliged to exclude the passengers concerned from continuing on the journey. VGF also reserves the right to claim for damages.

VGF reserves the right to withdraw from the contract in the light of unexpected events (e.g. due to force majeure, failure/withdrawal of public approval, occurrence of technical, organisational or staffing problems) even at short notice.

VGF will only be held liable for intentional or gross negligence. All other claims are excluded, on whatever legal basis. Only if essential contractual duties are violated or for personal injury will VGF be held liable for ordinary negligence. In this case, however, liability is limited to amount of the predictable damage, typical for the contract. Liability for indirect damage is excluded.

The hirer is liable for damage and coarse soiling due to the behaviour of the passengers during the period of the hire. The VGF reserves the right to charge the hirer for any increased cleaning costs.

If required, a tour guide can be hired directly from Tourismus+Congress GmbH Frankfurt am Main (tel.: +49 (0)69 2123 8953, fax: +49 (0)69 2123 8243, email: citytours@infofrankfurt.de). Fees must then also be settled directly with Tourismus+Congress GmbH Frankfurt am Main.

If the trip is to include a visit to Frankfurt's tram museum, run by the association 'Historische Straßenbahn der Stadt Frankfurt am Main e.V.', we would be happy to advise you. Further information is available by phone on +49 (0)69 2132 3131, at www.verkehrsmuseum.info, or by emailing us at mail@verkehrsmuseum.info.

Customer service:

Phone: +49 (0)69 2132 2425 (Mon.–Thur. 8 a.m.–5 p.m., Fri. 8 a.m.–1 p.m.) • Fax +49 (0)69 2132 2727

Email: r.hess@vgf-ffm.de or info@ebbelwei-express.com

Data privacy

The collection and processing of personal data and commercial details

Personal information and commercial details, such as your name, address, phone number, company and trading registry number, will only be used for the purpose of processing your enquiry. Personal data and commercial details will only be stored as necessary for the processing of the hire of the Ebbelwei-Express. VGF will not pass on these details to third parties, and in particular, they will not be sold, rented or otherwise exchanged. Stored data will be deleted without delay as soon as it is no longer needed.

Forwarding of personal and commercial details

If it should prove necessary to employ third parties or agents in order to provide the services you would like, e.g. to book and hire the Ebbelwei-Express, the data will only be forwarded as necessary for the provision of the required services. In this case we will oblige our partners to treat the data in accordance with statutory data privacy provisions.